



Department of Environmental Services

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Welcome to Garland County House-to-House Solid Waste Service.

Basics

We will empty your trash cart once each week. All trash will need to be secured in bags, and must fit in the cart. Don't compact the bags too tight in the cart or they won't fall out of the cart when it's emptied. Also, make sure your cart is at the roadside no later than 6 am. These trash carts are for household waste only, not any type of construction or remodeling debris. Also, yard waste is not allowed in these trash carts.

The trash cart will need to be at least 3 feet away from any mailboxes, utility poles, etc. If you have multiple carts, make sure there is at least 3 feet between each cart. You will also be responsible for maintaining the cleanliness of your trash cart.

If your trash cart is damaged in any way, such as the wheels falling off, please call 501-622-3658 to request a repair or replacement of your trash cart. We are able to attach new wheels and/or lids if the cart is still in good shape. If the cart is damaged, we can replace it. If the damage is the result of general wear-and-tear, there will not be any charge for the replacement.

Charges and Payments

Each cart will bill at a base rate of \$16.50 per month plus tax. The statements will be sent to you by postal mail every three months, in January, April, July, and October. The statements will reflect charges accrued thru the previous month. For example, service received in the first quarter (January thru March) will be billed in April. You will have about 30 days to pay each statement. At the current rates, the quarterly rate is \$53.46 per trash cart.

Each cart added to an account will have a Set-up Fee of \$15.00 plus tax (\$16.21). This is for new customers as well as those that request additional trash carts for their accounts. Also, brand new customers will be charged a deposit of \$30.00. These charges will be on your first statement and are not required to be paid prior to initiation of services.

Our Main Office is located at 200 Woodbine St Suite 108. You can fill out and submit registration forms, make payments, and request other account information at this location. All of our contact information is at the top of this page.

Accepted payment methods at our physical location include cash, personal check, cashiers' check, money order, and debit/credit cards. You're also welcome to mail a check, cashiers' check, or money order. Our website, garlandcounty.org, has a link to our payment website at the bottom of the homepage. Just look for Online Trash Bill Payment. You can also pay by phone by calling 1-888-647-8925. A processing fee will apply to any payment made by debit or credit card.

Discounts are available. Please call or email our main office for more information.

Missed Services

If your trash cart isn't emptied on your regular service day, please call 501-760-2298. This is the phone number for Town and Country Sanitation. They are contracted by the county to empty the trash carts.