

GARLAND COUNTY I.T. MEETING

THURSDAY, DECEMBER 9, 2021 at 9:00 a.m.

GARLAND COUNTY COURTHOUSE, ROOM 200

A meeting of the Garland County Department heads and/or members, and I.T. Committee members was held on Thursday, December 9, 2021, at the Garland County Courthouse, Room 200. Chairman of the committee, Justice Jimmy Young, called the meeting to order at 9:00 a.m.

Members Present: Chairman Jimmy Young and Jeff Winter

Other Representatives: Justice Jeremy Brown, Anna Libby, Lanie Martin, Susan Ashmore, Tim Stockdale, Rebecca Talbert, Shannon Sharp, Sarah Smith, Paula Moody, Jeannie Pike, Corky Martin, and Jennifer Keener

Members Absent: Justice Larry Raney

Guests: None

News Media: None

Chairman Young called the meeting to order, and Tim Stockdale presented the invocation.

Jeff Winter started the meeting by informing us about Adobe subscriptions. There is a new contract with the State and the cost is a yearly subscription. The cost for Adobe has decreased. Fox-IT does not have frequent renewing upgrades and costs more than Adobe, so users can go back to Adobe. The IT department will take each department one at a time to install Adobe.

Asset Management Software is the backway to see what software is on each computer.

Winter stated at the first of 2022, the IT department will start the process of upgrading Outlook to Office 365. One big advantage is that everyone will get 50 gigabits for their mailbox. The IT department will not have to manage the mailboxes anymore. Each Department will need to communicate with Microsoft instead of the IT department. You can also get emails on a cell phone.

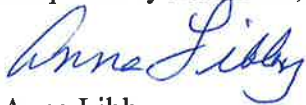
Winter announced that the County is going to Ring Central for our phone system. The current phone system, ShoreTel-Mitel expires in 2023, and Ring Central has many more advantages. You can download an App if you want to use the phone to ring on your cell. The office phone and cell phone will be the same. Video conferencing and faxing will be available. Efax, fax machines, and Zoom will no longer be needed. You can also text with a county number. Training sessions will be available. The phones will be set up by departments starting in February and will go thru July. To complete the transfer, each desk will have the original phone and the new one beside each other for a period of time to make the change.

Winter stated that Raymond resigned but the Justice of Peace provided the IT department with another employee for Garland County employees. The County will have three (3) IT employees that take care of Garland County.

Winter stated that no computers will be ordered unless the computer is failing. Computers are slow at being shipped.

Justice Young adjourned the meeting.

Respectfully submitted,

A handwritten signature in blue ink that reads "Anna Libby". The signature is written in a cursive style with a large initial "A" and a long, sweeping underline.

Anna Libby
Recording Secretary