

GARLAND COUNTY I.T. MEETING

THURSDAY, JUNE 13, 2019, 9:00 a.m.

GARLAND COUNTY COURTHOUSE, ROOM 200

A meeting of the Garland County Department heads and/or members, and I.T. Committee members was held on Thursday, June 13, 2019, at the Garland County Courthouse, Room 200. Chairman of the committee, Justice Larry Raney, called the meeting to order at 9:00 a.m.

Members Present: Chairman Larry Raney, Jimmy Young, and Jeff Winter

Other Representatives: Lanie Martin, Anna Libby, Susan Ashmore, Tim Stockdale, Pam Rodgers, Edie Milholland, Mike Hawthorne, Rebecca Talbert, Corky Martin, Ronetta Burroughs, Shelly Tucker, Shannon Sharp, and Esther Dixon

Members Absent: None

Guests: None

News Media: None

Chairman Larry Raney, called the meeting to order at 9:00 a.m.

Jeff Winter started the meeting with updates on the Shortel Phone System, Firewall upgrades and new Phish training campaign 2019:

- The upgrade for the Shortel Phone System will be installed in the next few months. The Desk Top software will need to be re-installed.
- The Baracuda web filter and WatchGuard firewall will be replaced with Fortinet firewall. Jeff will send out a screen shot of what the Fortinet message will display and to contact the I.T. department should any problems occur.
- The new version of the Phish training campaign will begin soon for all county employees who have an email address. The training is 45 minutes long and the I.T. department will send out an email before the training begins and then an email will be sent to each employee's e-mail address to take the Phish training. If the recipient fails the training, they will be required to complete another 15-minute class.
- Jeff reported that the county still has a few computers with Windows 7 still in use and they need to be upgraded because the software will no longer be supported.
- Tim Stockdale, Treasurer, asked if the intercom system works on the phone system. Jeff stated to contact Casey from the I.T. department concerning questions about the phone system.
- Jeff reported that the newest version of Mitel, formally Shoretel, will be implemented. The "Communicator" will be called "Connect" once the transformation is complete. Instant messaging will be the same but some functions will be different. Jeff reported that the desk phone can be set up to ring to your cell phone.

Corky Martin, 911 Call Center and Susan Ashmore, Comptroller, praised the I.T. department on their outstanding work. Jeff commented that he has an outstanding staff and very grateful for their dedication.

Susan Ashmore, Garland County Comptroller, reported FI is going to Host Solutions and will be backed up into the iCloud and Rebecca Talbert, Garland County Tax Collector, reported Tax Pro will be proceeding the same. Jeff explained if the servers are backed up into the iCloud, the I.T. department will not have access to back up the server or have any access to the data located in FI. He also explained to make sure the contract is carefully reviewed, the server is backed up in two (2) different locations, have it tested and a test recovery will need to be performed. FI data will be the only data affected. Jeff recommended requesting a tape every year to have a hard copy on file.

Justice Young praised the I.T. department as well.

Justice Raney adjourned the meeting.

Respectfully submitted,



Anna Libby
Recording Secretary